

## **Public Safety Interoperable Communications Office**

# ICTAP TECHNICAL ASSISTANCE: 2011 Review and Request for Input Regarding 2012 Offerings

### Presented to the PSCC on November 23, 2011

<u>Background:</u> OEC's Interoperable Communications Technical Assistance Program (ICTAP) supports and promotes the ability of emergency responders and government officials to:

- o Communicate in the event of natural disasters, acts of terrorism, or other man-made disasters,
- o Accelerate, and attain operable and interoperable emergency communications nationwide.

<u>Guidance</u>: Technical Assistance (TA) requests are submitted annually by the PSIC Office on behalf of the State. The 2012 TA Catalog (46 offerings) has been sent to our interested parties mailing list and is available online at <a href="https://www.azpsic.gov">www.azpsic.gov</a>. TA requests must support identified SCIP initiatives and identified gaps. Each State can apply for up to five (5) TAs and at least one request must provide direct support to a UASI area. Arizona's Technical Assistance Request is due to Federal DHS on December 15, 2011. See detailed timeline below.

#### 2011 Technical Assistance:

- Arizona initially received four TAs in 2011:
  - SOP-DEV: Development of Standard Operating Procedures; converted to Phoenix UASI TICP
     Update / TIC-FOG Development (TICP close to completion; TIC-FOG Planning underway)
  - SPCL-TRBL: Native American Public Safety Communications Needs (Engineering Assessment for Fort Mohave Tribe – completed; resulted in \$1.5 million in Tribal Homeland Security funding)
  - TRG-COMT All-Hazards Communications Unit Technician Course Held October 24-28 in Pima County - completed
  - o CASM-IMPORT: CASM Data Import (NECP Goal Two Data Import on-going)
- Applied for, but did not receive: OP-TEPW: Training and Exercise Plan (T&EP) Workshop this still remains a need and may be worth considering for 2012
- PSIC was able to advocate for additional TAs late in 2011 as follows
  - SOP-DSPTCH: Public Safety Communications Center (PSCC) Planning & Operations Scheduled for December 13, 2011
  - TIC-PIW: TICP Implementation Workshop Kick off for Coconino County scheduled for November
     29, 2011
  - ENG-COV: RF Coverage Prediction and Propagation Testing Testing of all three bands of AIRS Scheduled first half of December; 4,000 miles to be covered.
- Last year when feedback was solicited, we received input from stakeholders on three additional
  offerings that were not requested. These offerings as well as how these needs were otherwise metis
  described below:
  - (TRG-COML TtT) All-hazards COML train the trainer program (Offered through donation of time by Dan Wills in December 2010)
  - (TRG-ICS) Communication unit integration to NIMS/ICS Workshop (Five workshops were offered utilizing IECGP Grant funds)
  - (RCES-SCMP) Regional communications enhancement support (Regional support available through IECGP grants.)

http://www.azpsic.gov/

#### 2012 TA Timeline:

- October 1st: 2012 TA Catalog Released
- October 13th: Catalog sent to PSIC Interested Parties List
- October 18th: SIEC Presentation & Request for Feedback
- <u>Today</u>: November 23<sup>rd</sup>: PSCC Discussion & Request for Feedback
- December 1st: Final Comments due to <a href="mailto:psic@azpsic.gov">psic@azpsic.gov</a>
- December 8th: Draft completed TA Request Form submitted to AZDOHS (State SAA) for concurrence
- December 15th: Once concurred with by AZDOHS, PSIC submits completed & prioritized FY2012 TA Request to OEC

#### **AZ SCIP Governance Initiatives & Potential TAs**

- 1. Implementation of Governance Plan & Model (Initiative #1), including Annual SCIP Update (1.1); Four (4) Potential TAs
- 2. Develop Regional Communications Governance Structures including expanding the use of TICPs and CASM (2.1); Twelve (12) Potential TAs including:
  - TIC-PIW: TICP Implementation Workshop (Pg. 59) A strong need as identified by NECP Goal Two Assessments.
  - TIC-UPDT: TICP Update Workshop (Pg. 60)
  - TIC-WKSP: TICP Development Workshop (multiple-region) (Pg. 61)
  - RCES-SCMP Regional Communications Enhancement Support Strategic Communications Migration Plan (SCMP) (formerly RICP) (Pg. 63)
  - CASM-IMPORT: Data Import/Update (Pg. 76)
  - CASM-REV: Data Review/Analysis (Pg. 78)
- 3. Implement a Strategy for Supporting National Level Goals Applicable to Regional, State, Local and Tribal Interoperable Communications (Initiative #3), including narrowbanding compliance (3.5); Two (2) Potential TAs including:
  - o TRG-INT: Principles of Interoperability & the NIFOG (Pg. 22)

#### **AZ SCIP SOP Initiatives & Potential TAs**

- 4. Establish a PSP Framework and Implement PSPs, including SOPs, for Statewide Interoperable Communications Solutions (Initiative #4); Six (6) Potential TAs including:
  - SOP-DEV: Development of Standard Operating Procedures (SOP) / Communications Plans (Pg. 14)
  - o ENG-BRBND: Broadband Systems Support (Pg. 42)
  - TIC-FOG: Tactical Interoperable Communications Field Operations Guide (TICFOG)
     Development (Pg. 58)

#### **AZ SCIP Technology Initiatives & Potential TAs**

- 5. Enhance & Promote the AIRS Interoperable Communications Solution (Initiative #5); No Potential TAs
- 6. Upgrade the Statewide Microwave Backbone Infrastructure to Digital Technology (Initiative #7); One (1)

  Potential TA
- 7. Implement the State STR (Initiative #8); No Potential TAs
- 8. Upgrade Operable Communications Systems for State Agencies in Support of Interoperability (Initiative #9); One (1) Potential TA

- 9. Implement, Enhance, and Promote Functional Regional Systems in Support of Interoperable Communications (Initiative #6); Eighteen (18) Potential TAs including:
  - SOP-DSPTCH: Public Safety Communications Center (PSCC) Planning & Operations (Pg. 15)
     [Note: We will be offering this course in late 2011.]
  - OP-ASMT: Operational Communications Assessments (Pg.27)
  - o ENG-AG: Audio Gateway Information and Training (Pg. 41)
  - o ENG-DS: Data Systems Interoperability (Pg. 45)
  - o ENG-MIG: LMR System Migration (Pg. 48)
  - ENG-P25W: P25 Land Mobile Radio Workshop (Pg. 51)
  - ENG-RP: Radio Programming and Training (Pg. 51)
  - o ENG-SYS: LMR System Analysis (Pg. 55)
  - SPCL-AUXCOMM: Auxiliary Communications Workshop (pg 65) Received one recommendation to request this class for the benefit of amateur radio operators and CERT teams.

#### **AZ SCIP Training Initiatives & Potential TAs**

- 10. Develop & Implement a Training Plan to Address Interoperable Communications (Initiative #10); including implement the COML / COMT Training Program (10.4, 10.5); Six (6) Potential TAs, including:
  - TRG-COML: All-Hazards Communications Unit Leader Course (Pg. 17)
     [Note: We are planning 3 or 4 more COML courses in next few months funded by IECGP grants.]
  - TRG-COMT: All-Hazards Communications Unit Technician Course (Pg. 19)
     [Note: A COMT course was held October 2011 in Pima County; City of Phoenix has IECGP funds for a course in 2012 in Maricopa County.]
  - OP-TEPW: Training and Exercise Plan (T&EP) Workshop (Pg. 37)
     [Note: Requested but not granted last year. Need remains]

#### **AZ SCIP Exercise Initiatives & Potential TAs**

- 11. Develop and Implement a Strategy for Exercises Focused on or Incorporating Interoperable Communications (Initiative #11); Eight (8) Potential TAs including:
  - OP-COMLEX: All-Hazards COML Exercise (Pg. 29)
  - OP-EXTTX: Comm-Focused Executive Tabletop Exercise (Pg. 31)
  - OP-TEPW: Training and Exercise Plan (T&EP) Workshop (Pg. 37)
     [Note: Requested but not granted last year. Need remains.]
  - o OP-TTX: Communications-Focused Tabletop Exercise (TX) (Pg. 39)

#### AZ SCIP Outreach & Usage Initiatives & Potential TAs & Special Offerings

12. Create & Implement Educ. & Outreach Plan (Initiative #12) – No Potential TAs

Special Offerings; Five (5) Potential TAs including:

- SPCL-PRJMGMT: Public Safety Communications Project Management (Pg. 69) NEW –a free (based on SWIC activities with NCSWIC) version of this course is scheduled for January 2012
- o SPCL-TRBL: Native American Public Safety Communications Needs (Pg. 70)

Feedback: Please Submit Ideas for TAs to be requested by December 1st to psic@azpsic.gov.